**DHANRAJ NAYKUJI** Contact: **+91-7760354277**

Sr. Network Engineer E-Mail**:** dhan1707@gmail.com

[LinkedIn](https://www.linkedin.com/in/dhanraj-naykuji-9a478638/) [Git](https://github.com/DHAN1707/resume.git)

A science graduate who is seeking to find the opportunity to work in a fun and challenging working environment that will encourage me to improve and learn new and necessary skills as well as be motivated by the company to my best for the sake of helping myself and the company advancement in the Network engineering industry.

# PROFILE SUMMARY

* 15 + years of experience on large networks, Global Customer base, Service Management; Project Management; network Management, Team Management, Change Management, Vendor Management, Customer Service, provisioning, trouble isolation, configuration management and implementation.
* Strong hands-on experience in configuring CISCO based network TCP/IP, BGP, EIGRP, OSPF, QOS, MPLS, FortiGate Devices, VPN and HSRP/VRRP, Route redistribution etc., and Layer 1 and 2 protocols/services, Switching, VLANs, Ethernet, STP, Multicast, Load balancing protocols, WAN (FR, Private Line, DS1, DS3).
* Hands on experience with Routing/Routed protocols, Cisco Routers/Switches, Wireless controllers, Access Points, Modems, Cradle points.
* Good Knowledge in resolving scalability issues without inadvertently creating a breakdown in network operation and management.
* Strong technical background in IT networking industry, including aspects like design, configuration, implementation and troubleshooting of large, complex enterprise & data center networks.
* Working Knowledge on Aruba Controller Cloud services like HP Green Lake and Meraki devices.
* Creating documentation/knowledge base articles for routine tasks and troubleshoot on the infrastructure under support.
* Will participate in customer facing meetings to align strategies and determine business and technical requirements that will be used in developing solutions or solution alternatives that map within Soft choice’s capabilities.
* Good working knowledge in ITIL and Agile Methodologies.
* Passion to excel in any assignment and have good debugging, analytical and problem-solving skills.

# PROFESSIONAL EXPERIENCE

1. Sr. Network Engineer From: November 2011 to Present

**AT&T** India Pvt. Ltd. - Bangalore, Karnataka

1. Technical Solution Architect From: March 2011 to July 2011

**Tech Mahindra** India Pvt. Ltd. - Pune, Maharashtra

1. Sr. Customer Support Engineer From: February 2006 to February 2011

**WNS Global Services** India Pvt. Ltd. - Pune, Maharashtra

# TECHNICAL SKILLS

* Networking Technologies : LAN/WAN, TCP/IP Networking, FortiGate, SDWAN
* Routing Protocol : BGP, EIGRP, OSPF, MPLS
* Programming languages : Python and Linux
* Database : SQL
* Cloud Technologies : Microsoft Azure and APC
* DevOps/Build Tools : Git and Version control
* Other Tools : WinSCP, Putty

# WORK EXPERIENCE

**Project 4** : **AT&T Global India Pvt Ltd, Bangalore**

Role : Sr. Network Engineer Client : McDonald, Hilton

Duration : Feb 2015 – Present Team size : 12

**Description** :

Working in Tier 2 team to build, configured, installed, and managed networking/IP telephony infrastructure related HW/SW. Provided engineering and technical support for MACDs/projects and Tier 3 technical problem resolution. Configure routing, switching and firewall on Meraki and APC tools.

**Project 3** : **AT&T Global India Pvt Ltd, Bangalore**

Role : Sr. Network Engineer Client : Shell, Amex

Duration : Nov 2011 – feb2015 Team size : 15

**Description** :

Worked on end-to-end circuit connectivity solutions consisting of T1/ E1, T3/ E3, Frame Relay, Metro Ethernet, Multilink. Also Configuring, Troubleshooting & maintaining multiple customer networks consisting various series of Cisco/Juniper Routers, Switches, Modems, Wireless controllers, Access Points, GRE routers, Cisco/Juniper Routers and FortiGate devices.

**Project 2** : **Tech Mahindra, Pune**

Role : Technical Solution Architect Client : AT&T

Duration : March 2011 – July 2011 Team size : 22

**Description** :

Responsible for implementation, planning, deploying, and testing of IBM platform configurations to develop, integrate with customer web sites, and execute scripts and test cases for customer solutions and track time spent and status of the customer integration. Interacting with clients, collecting information about the network and give the best solution as per customer requirement.

**Project 1** : **WNS Global Services Ltd.**

Role : **Senior Customer Support Engineer** Client : Orange N/W

Duration : Feb 2006 – Feb 2011 Team size : 18

**Description :**

Responsible for Planning, monitoring, maintenance and troubleshooting of all worldwide based customer networks. Understanding the customer’s requirement, designing & implementing. Responsible for managing risks, complex problems, where analysis of situations or data requires an in-depth evaluation of various factors. Responsible for project from its inception to final customer acceptance and production roll out.

# AWARDS OF EXCELLENCE

* Customer Service Excellence Award – WNS
* Customer Satisfaction Award -AT&T
* Best speaker – Toastmasters, India

**EDUCATIONAL QUALIFICATION**

* Master of Business Administration (MBA) – IT & Telecom
* Bachelor of Science (B.Sc.) – Mathematics

**TRAININGS**

* 3 Months training SDWAN, Flexware and FortiGate Technologies in AT&T, Bangalore.

# CERTIFICATIONS

* Cisco Certified Network Professional (CCNP)- R&S Certified
* Cisco Certified Network Associate (CCNA)-R&S Certified
* Cisco Certified Network Associate (CCNA)-Wireless Certified
* Linux Professional Institute Certification –LPIC-1 Certified
* ServiceNow Administrator Certified
* Microsoft Certified Azure Fundamental
* ITIL Foundation Certified
* Six Sigma Green Belt Certified

# DECLARATION

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

**Name & Signature Place: Bangalore**

Dhanraj Naykuji **Date:5/13/2022**